



## SEE THE **FUTURE**

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Predict and simulate your future business models and decisions. Test changes to your processes, right down to additions to product lines in your business environment by seeing ahead with simulation – and then proactively adapting your strategic roadmap and choices. Apromore provides accurate, stable predictions that can be presented to managers as early as possible, so they can minimise the time to intervention and optimise for positive business shifts.

Apromore helps business and technology teams unlock the full power of process intelligence, providing end-to-end visibility into how processes actually run and where they can be improved.

Apromore's no-code platform powered by AI combines advanced process mining, simulation, and predictive analytics to enable agile decision-making and continuous optimization. From claims handling to customer onboarding and home loan processing, global enterprises rely on Apromore to drive operational efficiency, reduce risk, and achieve lasting transformation through data-driven process improvement.

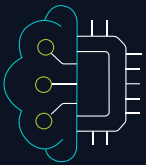
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## OPERATIONAL **OUTCOMES**



### **ENHANCE CUSTOMER EXPERIENCE**

The ability to predict customer interactions as well as their reactions to expected business process outcomes can help maximise value for your customers. Avoid customer frustrations caused by numerous and unnecessary requests for missing information and extra touch points that negatively affect your customer experience.



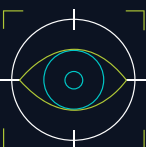
### **PLAN RESOURCE ALLOCATIONS**

The ability to estimate what activities will be performed next and in what order, as part of a running process case, is essential to the effective planning of resource workload. Use Apromore's Predictive Process Monitoring to inform your resource allocation strategies, and to shift resources so you can attend to those cases that most need resources (high-priority cases) while balancing the workload between your resources.



### **GAIN END-TO-END PROCESS TRANSPARENCY**

Predictive analytics generated by Apromore's Predictive Process Monitoring add-on are fed into dedicated dashboards, creating full transparency of your business processes. Combine tactical and predictive analytics in a single dashboard to achieve full process visibility.



### **PREVENT PROCESS DISRUPTIONS OR FRICTION**

Sudden and unexpected frictions often happen as a part of normal business operations. Apromore's Predictive Process Monitoring helps detect process frictions, irregularities and anticipate efficiency issues such as bottlenecks that can negatively impact your ability to meet your SLAs.

## INSIGHTS **APPROACH**

### INGEST | VISUALISE | ANALYSE | SIMULATE | MONITOR

Comprehensive process mining capabilities (as-is), integrated with modeling (to-be), simulation (what-if) and monitoring environment.





## TRAINING **ABILITIES**

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Apromore's Predicting Process Monitoring add-on includes a "training" module and a "runtime monitoring" module. The training module uses machine learning algorithms to build predictive models from an event log. With a few clicks, you can build predictive models from an event log containing historical cases.

Once you have trained a model, Apromore provides you with reports about the model's predictive power and explanations of how the model makes its predictions.


The trained model can then be used to generate predictive dashboards. A predictive dashboard gives you predictions for each open case in the process. For example, it may tell you that one of the open (ongoing) cases will take two more days to complete or that it will result in a negative outcome, such as a customer complaint.

Apromore is headquartered in Melbourne, Australia, with staff in the United States, United Kingdom, Italy, Spain, Germany, Finland and Estonia.

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### **CEBISILE INVESTMENTS & ADVISORY** CIBA INDUSTRIES

 4 PIETER WENNING ROAD, BLOCK G INFINITY OFFICE PARK, SANDTON, JOHANNESBURG, 2174

 081 667 2156

 CONNECT@CIBA.CO.ZA

 WWW.CIBA.CO.ZA

**FACT SHEET**

